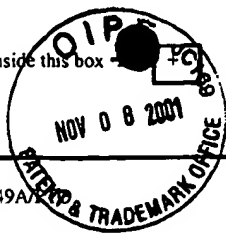


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Substitute for form 1449A INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)			<i>Complete if Known</i>		
			Application Number	09/945,032	
			Filing Date	08/31/01	
			First Named Inventor	Burgin et al.	
			Group Art Unit	2152	
			Examiner Name		
Sheet	1	of	5	Attorney Docket Number	FINL-004/00US

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U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
		Des. 276,626		Lockwood	12/4/84
		Des. 286,956		Lockwood	12/2/86
		Re. 32,115		Lockwood et al.	4/15/86
		3,829,088		Pahlas	8/13/74
		4,451,985		Pullman	6/5/84
		4,567,359		Lockwood	1/28/86
		4,793,810		Beasley, Jr.	12/27/88
		5,002,491		Abrahamson et al.	3/26/91
		5,059,127		Lewis et al.	10/22/91
		5,204,813		Samph et al.	4/20/93
		5,208,869		Holt	5/4/93
		5,211,563		Haga et al.	5/18/93
		5,251,268		Colley et al.	10/5/93
		5,261,823		Kurokawa	11/16/93
		5,267,865		Lee et al.	12/7/93
		5,294,229		Hartzell et al.	3/15/94
		5,302,132		Corder	4/12/94
		5,309,355		Lockwood	5/3/94

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		Office ³	Number ⁴	Kind Code ⁵ (if known)		
		EP	0 496 492 A1		Tomitsuka et al. / Sony Corporation	1/7/92
		EP	0 496 492 B1		Tomitsuka et al. / Sony Corporation	1/7/92
		WO	97/44767		Cook et al. / Agent Based Curricula, Inc.	11/27/97
		WO	98/32107		Padwa / Agent Based Curricula, Inc.	7/23/98

Examiner Signature	<i>[Signature]</i>	Date Considered	11-23-04
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Substitute for form 1449A		Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Application Number	09/945,032
		Filing Date	08/31/01
		First Named Inventor	Burgin et al.
		Group Art Unit	2152
		Examiner Name	
Sheet 2 of 5	Attorney Docket Number	FINL-004/00US	

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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
JB		A+dvantage - Worldware, 1995, Jostens Learning Brochure	
JB		Applied Physics, 1995, EduStar America Inc. Brochure	
JB		Aqua Venture, 1995, EduStar America Inc. Brochure	
JB		Barron, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 75-92	
JB		Basic Electronics, 1995, DEGEM SYSTEMS Brochure	
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JB		Brader, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 45-60	
JB		Burke, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 123-141	
JB		Carbonell, 1970, IEEE Transactions on Man-Machine Systems 11:190-203	
JB		Cook, 1989, A Briefing for Buyers (Asymtote Inc., Boston)	
LISTING CONTINUED ON ATTACHMENT			

Examiner Signature		Date Considered	11-23-04
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STATEMENT BY APPLICANT**

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Sheet 3 of 5

Complete if Known


Application Number	09/945,032
Filing Date	08/31/01
First Named Inventor	Burgin et al.
Group Art Unit	2152
Examiner Name	
Attorney Docket Number	FINL-004/00US

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U.S. PATENT DOCUMENTS (Cont'd)					
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
CSB		5,310,349		Daniels et al.	5/10/94
		5,337,141		Egli et al.	8/9/94
		5,397,865		Park	3/14/95
		5,441,415		Lee et al.	8/15/95
		5,444,774		Friedes	8/22/95
		5,458,494		Krohn et al.	10/17/95
		5,513,991		Reynolds et al.	5/7/96
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		5,721,845		James et al.	2/24/98
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		5,844,554		Geller et al.	12/1/98
		5,904,485		Siefert	5/18/99
		5,907,706		Brodsky et al.	5/25/99
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		5,918,217		Maggioncalda et al.	6/29/99
		5,920,848		Schutzer et al.	7/6/99
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		6,012,051		Sammon, Jr. et al.	1/4/00
		6,032,129		Greef et al.	2/29/00
		6,035,283		Rofrano	3/7/00
		6,070,142		McDonough et al.	5/30/00
✓		6,091,930		Mortimer et al.	7/18/00

¹ Unique citation designation number.

² See attached Kinds of U.S. Patent Documents.



Substitute for form 1449A/PTO		Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Application Number	09/945,032
		Filing Date	08/31/01
		First Named Inventor	Burgin et al.
		Group Art Unit	2152
		Examiner Name	
Sheet 4 of 5	Attorney Docket Number	FINL-004/00US	

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OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS (Cont'd)			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ^u
JB		Educating Jessica's Generation, 1995, Jostens Learning Brochure	
JB		EduStar Mathematics, 1995, Innovative Technologies in Education Brochure	
JB		Fall, III, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 143-164	
JB		Guttman <i>et al.</i> , 1998, "Agent-mediated electronic commerce: a survey," <u>The Knowledge Engineering Review</u> 13(2):147-159	
JB		Hello Blue Planet, 1995, EduStar America Inc. Brochure	
JB		Hibbard, Justin, (April 12, 1999), Assembly Online: The Web is changing mass production into mass customization, Information Week Online: News and Reviews (Online) Available Web Site: www.informationweek.com/729/build.htm ; Accessed on: October 30, 2001	
JB		Home Reach, 1995, Computer Curriculum Corporation Brochure	
JB		Keller, 1968, j. Applied Behavior Analysis 1:79-89	
JB		Kimball, 1995, Educational Leadership 53:54-56	
JB		Kulik et al., 1983, J. Educational Psychology 75:19-26	
JB		Kulik et al., 1986, J. Educational Computing Research 2:235-252	
JB		Lamb, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 24-44	
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JB		Lesser, 1995, ACM Computing Surveys 27:340-342	

Substitute for form 1449A/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**
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Sheet 5 of 5

Complete if Known

Application Number	09/945,032
Filing Date	08/31/01
First Named Inventor	Burgin et al.
Group Art Unit	2152
Examiner Name	
Attorney Docket Number	FINL-004/00US

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Examiner Initials*	Cite No. ⁱⁱⁱ	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	"r"
JB		Lindsley, 1990, Teaching Exceptional Children 22:353-359	
JB		Maes, 1994, Communications of the ACM 37:31-40	
JB		Meet Lightspan, 1996, Lightspan Brochure	
JB		O'Keefe and McEachern, 1998, "Web-based Customer Decision Support Systems," <u>Communications of the ACM</u> 41(3):71-78	
JB		Osin, 1984, Proc. 4 th Jerusalem Conf. on Information Technology, pp. 418-424	
JB		Pasik, Alexander J. (September 24, 1998), The Software Investor, <i>The Configuration Invasion</i>	
JB		Peha, 1995, Educational Leadership 53:18-25	
JB		Plato Learning System, 1995, TRO Learning, Inc. Brochure	
JB		SageTalk: <i>Designing a Tool for Designing Successful Web-based Social Agents</i> (Paper ID 254); Conference '00, Month 1-2, 2000	
JB		Sherry and Komoski, eds., 1990, The IIS Report pp. 3-6, 21-24, 52, 256-260	
JB		Vaas, Lisa (May 17, 1999), <i>Service Sites Buckle Up Configurators</i> , PCWeek Online (Online) Available Web Site: www.zdnet.com/pcweek/stories/news/0,4153,402639,00.html ; Accessed on: October 30, 2001	
JB		Venezky and Osin, 1991, The Intelligent Design of Computer-Assisted Instruction (Longman, New York) chapters 3 and 7-13	
JB		Writing Expedition, 1994, Ideal Learning Brochure	

ⁱ Unique citation designation number.

ⁱⁱ Applicant is to place a check mark here if English language Translation attached.

ⁱⁱⁱ Unique citation designation number.

^{iv} Applicant is to place a check mark here if English language Translation attached.

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<p>Substitute for form 1449A/PTO</p> <p>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</p> <p><i>(use as many sheets as necessary)</i></p>				Complete if Known	
				Application Number	09/945,032
				Filing Date	08/31/01
				First Named Inventor	Burgin et al.
				Group Art Unit	2152
				Examiner Name	
Sheet	1	of	2	Attorney Docket Number	FINL-004/00US

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Examiner Signature	<i>[Signature]</i>	Date Considered	11-23-04
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¹ Unique citation designation number.² See attached Kinds of U.S. Patent Documents.

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⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

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Substitute for form 1449A/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Complete if Known

Application Number	09/945,032
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Filing Date	08/31/01
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First Named Inventor	Burgin et al.
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Group Art Unit	2152
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Examiner Name

Sheet	2
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Attorney Docket Number

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SUBSTITUTE for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)				<i>Complete if Known</i>	
				Application Number	09/945,032
				Filing Date	08/31/2001
				First Named Inventor	Burgin et al.
				Group Art Unit	2152
				Examiner Name	[Not Yet Assigned]
Sheet	1	of	1	Attorney Docket Number	FINL-004/00US


U.S. PATENT DOCUMENTS

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FOREIGN PATENT DOCUMENTS

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Examiner Signature		Date Considered	11-23-04
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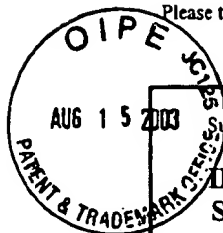
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		Number	Kind Code ² (if known)		
JB		5,630,025		Dolby et al.	05/13/1997
		5,877,966		Morris et al.	03/02/1999

FOREIGN PATENT DOCUMENTS							
Examiner Initials*	Cite No. ¹	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	T ⁶
		Office ³	Number ⁴	Kind Code ⁵ (if known)			
JB		EP	0 829 996 A2		AT&T Corp.	03/18/1998	
		WO	99/01826		Business Evolution, Inc.	01/14/1999	
		WO	00/29977		CCH Incorporated	05/25/2000	

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS			
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JB		Poleretzky Z et al: "The Call Center & e-Commerce Convergence" Dialog ABI/Inform(R), XP002949410 2001	
		Attardi G et al: "Web-based Configuration Assistants" Artificial Intelligence for Engineering Design, Analysis and Manufacturing, London, GB, vol. 12, no. 4, September 1998 (1998-09) pages 321-331, XP002902516	

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